

116TH CONGRESS  
2D SESSION

# H. R. 4686

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## AN ACT

To require ride-hailing companies to implement an enhanced digital system to verify passengers with their authorized ride-hailing vehicles and drivers.

1       *Be it enacted by the Senate and House of Representa-*  
2       *tives of the United States of America in Congress assembled,*

1 **SECTION 1. SHORT TITLE.**

2 This Act may be cited as “Sami’s Law”.

3 **SEC. 2. MINIMUM REQUIREMENTS FOR RIDE-HAILING VE-**  
4 **HICLES AND RIDE-HAILING COMPANIES.**

5 (a) **REQUIREMENTS FOR TNC PLATFORMS.**—Not  
6 later than 90 days after the date of enactment of this Act,  
7 each transportation network company shall establish and  
8 implement a system and policy within the transportation  
9 network company’s TNC platform that shall make avail-  
10 able to each passenger a digital method to verify that the  
11 driver with whom the passenger has been matched through  
12 the transportation network company’s TNC platform has  
13 been authorized by the transportation network company  
14 to accept the passenger’s trip request prior to the begin-  
15 ning of the trip. Such system shall include—

16 (1)(A) an initial notification sent to the pas-  
17 senger’s personal mobile device, or otherwise com-  
18 municated to the passenger, containing verifiable in-  
19 formation specific to the TNC driver or TNC vehicle  
20 with which the passenger has been matched;

21 (B) the ability for the passenger, driver, and  
22 TNC platform to confirm the verifiable information  
23 matching the passenger to the authorized TNC driv-  
24 er or TNC vehicle prior to the beginning of the trip;

25 (C) a TNC platform restriction on a TNC driv-  
26 er from commencing a trip via the TNC platform

1 until both the passenger and the TNC driver verify  
2 the other's identity using the system; and

3 (D) a way for a passenger to use a non-visual  
4 arrangement to verify the TNC driver under the sys-  
5 tem used in accordance with this subparagraph; or

6 (2) as an alternative to implementing the sys-  
7 tem required under paragraph (1), a transportation  
8 network company may implement any successor  
9 technology-based system that enables verification  
10 that the driver with whom the passenger has been  
11 matched through the transportation network com-  
12 pany's TNC platform has been authorized by the  
13 transportation network company to accept the pas-  
14 senger's trip requests received through its digital  
15 network prior to the beginning of the trip.

16 (b) OPT OUT.—A transportation network company  
17 may offer a passenger an option not to use the system  
18 that the transportation network company has implemented  
19 under subsection (a). Any trip completed by a passenger  
20 who opts not to use the system shall not be a violation  
21 of this section.

22 (c) EXEMPTIONS.—This section shall not apply to  
23 any trips in which—

24 (1) a third party, including any third-party  
25 business, non-profit, or government entity, facilitates

1 the trip for the individual who is transported in the  
2 TNC vehicle; or

3 (2) compliance with subsection (a) is impracti-  
4 cable due to circumstances beyond a transportation  
5 network company's control, including instances  
6 where a passenger's personal mobile device has  
7 failed to operate or there is degraded, reduced, or  
8 otherwise insufficient cellular connectivity in order  
9 for the system to properly operate.

10 **SEC. 3. SUCCESSOR TECHNOLOGY PERFORMANCE STAND-**  
11 **ARDS.**

12 (1) PERFORMANCE STANDARDS.—Not later  
13 than 180 days after the establishment of the  
14 “SAMI’s Law Council” pursuant to section 4, such  
15 Council shall recommend to the Secretary of Trans-  
16 portation performance standards for the successor  
17 technology-based systems permitted under section  
18 2(a)(2) and the Secretary shall thereafter issue per-  
19 formance standards consistent with the Council’s  
20 recommendations and provide a reasonable time for  
21 a TNC to comply. Such standards shall require, at  
22 a minimum, that—

23 (A) any successor technology-based system  
24 that enables the verification that the driver with  
25 whom the passenger has been matched through

1 the TNC platform has been authorized by the  
2 transportation network company to accept the  
3 passenger's trip request received through its  
4 TNC platform prior to the beginning of the  
5 trip;

6 (B) confirmation protocols are visually and  
7 non-visually accessible; and

8 (C) a transportation network company im-  
9 plement a system incorporating a driver edu-  
10 cation and public awareness program related to  
11 the use of its successor technology and its re-  
12 quired verifiable information.

13 (2) UPDATING PERFORMANCE STANDARDS.—

14 Six months after the establishment of the perform-  
15 ance standards required by this section, and, at a  
16 minimum, annually thereafter, the Secretary shall  
17 solicit input from the SAMI's Law Council, estab-  
18 lished under section 4, about whether the perform-  
19 ance standards need to be updated or expanded to  
20 incorporate new technological developments. The  
21 Secretary may amend the performance standards to  
22 account for new technological developments.

23 (3) INTERIM STANDARDS.—Prior to the adop-

24 tion of performance standards, a transportation net-  
25 work company may adopt and deploy any other suc-

1       cessor technology-based system that enables a pas-  
2       senger to verify that the driver with whom the pas-  
3       senger has been matched through the transportation  
4       network company's platform has been authorized by  
5       the transportation network company to accept the  
6       passenger's trip requests received through its plat-  
7       form prior to the beginning of the trip. A successor  
8       technology-based system deployed under this sub-  
9       paragraph shall be considered to fulfill the require-  
10      ments of section 2(a). A successor technology-based  
11      system adopted under this section shall be presumed  
12      to meet such requirements unless the Secretary de-  
13      termines otherwise. If the Secretary makes such a  
14      determination, a reasonable time to cure shall be  
15      provided.

16           (4) REPORTS.—Upon first issuing performance  
17      standards under paragraph (1), and each year there-  
18      after, the Secretary shall transmit a report to the  
19      Committee on Transportation and Infrastructure of  
20      the House of Representatives and the Committee on  
21      Commerce of the Senate detailing the performance  
22      standards recommended by the SAMI's Law Coun-  
23      cil, established under section 4, and issued by the  
24      Secretary under paragraph (1), including any up-

1        dates to such standards and explaining the rationale  
2        for issuing such performance standards.

3    **SEC. 4. SAFETY ACTIONS FOR MATCHING AND IDENTI-**  
4                    **FYING RIDE SHARE CUSTOMERS ADVISORY**  
5                    **COUNCIL.**

6        (a) ESTABLISHMENT.—Subject to the availability of  
7        appropriations, not later than 60 days after the date of  
8        enactment of this Act, the Secretary shall establish the  
9        Safety Actions for Matching and Identifying Ride Share  
10       Customers’ Council (hereinafter referred to as the  
11       “SAMI’s Law Council”), an advisory council for the pur-  
12       pose of developing recommended performance standards  
13       for successor technology that will protect TNC passengers  
14       and TNC drivers, as permitted under sections 2(a)(2) and  
15       authorized under section 3.

16       (b) COMPOSITION OF THE ADVISORY COUNCIL.—The  
17       advisory council shall be composed of the following mem-  
18       bers:

19                (1) The Secretary of Transportation shall des-  
20        ignate a representative from paragraph (2), who  
21        shall serve as Council Chair.

22                (2) One representative, to be appointed by the  
23        Secretary of Transportation, from each of the fol-  
24        lowing:

1 (A) The National Highway Traffic Safety  
2 Administration.

3 (B) The Federal Highway Administration.

4 (C) The National Institute of Standards  
5 and Technology.

6 (D) The Federal Trade Commission.

7 (E) The Federal Aviation Administration.

8 (F) An association or trade group that  
9 represents technology companies, whose mem-  
10 bership includes at least one transportation net-  
11 work company.

12 (G) An organization of and for TNC driv-  
13 ers and present in at least two States.

14 (3) Two representatives, to be appointed by the  
15 Secretary of Transportation, from each of the fol-  
16 lowing:

17 (A) Transportation network companies.

18 (B) Law enforcement agencies.

19 (C) National organizations of and for peo-  
20 ple with disabilities.

21 (D) Ride-hailing victims advocacy groups.

22 (c) TERMS.—Members of the Council shall serve for  
23 a term of 3 consecutive years.

24 (d) VACANCIES.—Any vacancy occurring in the mem-  
25 bership of the Council shall be filled in the same manner

1 as the original appointment for the position being vacated.  
2 The vacancy shall not affect the power of the remaining  
3 members to execute the duties of the Council.

4 (e) DUTIES.—The Council shall gather and analyze  
5 data, provide technical advice, and develop and present  
6 best practices or recommendations supported by the ma-  
7 jority of members of the Council to the Secretary of  
8 Transportation regarding performance standards the Sec-  
9 retary may adopt regarding any successor technology-  
10 based system described in section 2(a)(2).

11 (f) TECHNICAL ASSISTANCE.—On request of the  
12 Council, the Secretary shall provide such technical assist-  
13 ance to the Council as the Secretary determines to be nec-  
14 essary to carry out the Council’s duties.

15 (g) DETAIL OF FEDERAL EMPLOYEES.—On the re-  
16 quest of the Council, the Secretary may detail, with or  
17 without reimbursement, any employee of the Department  
18 of Transportation to the Council to assist the Council in  
19 carrying out its duties. The detail of any such employee  
20 shall not interrupt or otherwise affect the civil service sta-  
21 tus or privileges of the employee.

22 (h) PAYMENT AND EXPENSES.—Members of the  
23 Council shall serve without pay, except travel and per diem  
24 will be paid to each member for meetings called by the  
25 Secretary.

1 (i) REVIEW.—Twelve years after the date of enact-  
2 ment of this Act, the Secretary shall review, and solicit  
3 public input, as to whether it is necessary for the Council  
4 to remain in existence. The Secretary shall thereafter have  
5 the authority to terminate the Council if the Secretary de-  
6 termines that the Council is no longer necessary. If the  
7 Secretary terminates the Council, the Secretary shall  
8 maintain the authority to update performance standards  
9 related to successor technology.

10 **SEC. 5. PROHIBITION ON SALE OF RIDE-HAILING SIGNAGE.**

11 It shall be unlawful for any person to sell or offer  
12 for sale any signage that is designed to help a passenger  
13 identify a transportation network company vehicle and—

14 (1) contains a transportation network com-  
15 pany's proprietary trademark or logo, or

16 (2) purports to be that of a transportation net-  
17 work company,

18 unless such person is the transportation network company  
19 associated with such proprietary trademark or logo or au-  
20 thorized by the transportation network company to sell or  
21 offer for sale such signage.

22 **SEC. 6. ENFORCEMENT.**

23 (a) VIOLATIONS OF SECTION 2.—The Secretary is  
24 authorized to issue a penalty to a transportation network  
25 company of up to \$5,000 per each day of non-compliance

1 with section 2 and a penalty of up to \$20,000 per each  
2 day of non-compliance with section 2 when such non-com-  
3 pliance is knowing and willful. With regards to a violation  
4 relating to any successor technology-based system used by  
5 a transportation network company permitted under sec-  
6 tion 2(1)(5), the Secretary shall rely on whether such sys-  
7 tem meets the performance standards issued under section  
8 3.

9 (b) VIOLATIONS OF SECTION 5.—

10 (1) IN GENERAL.—A violation of section 5 shall  
11 be treated as a violation of a rule defining an unfair  
12 or deceptive act or practice prescribed under section  
13 18(a)(1)(B) of the Federal Trade Commission Act  
14 (15 U.S.C. 57a(a)(1)(B)). The Federal Trade Com-  
15 mission shall enforce this Act in the same manner,  
16 by the same means, and with the same jurisdiction,  
17 powers, and duties as though all applicable terms  
18 and provisions of the Federal Trade Commission Act  
19 (15 U.S.C. 41 et seq.) were incorporated into and  
20 made a part of this Act. Any person who violates  
21 section 5 shall be subject to the penalties and enti-  
22 tled to the privileges and immunities provided in the  
23 Federal Trade Commission Act (15 U.S.C. 41 et  
24 seq.).

1           (2) SAVINGS CLAUSE.—Nothing in this Act  
2       shall be construed to limit the authority of the Fed-  
3       eral Trade Commission under any other provision of  
4       law.

5   **SEC. 7. G.A.O. STUDY ON THE INCIDENCE OF ASSAULT AND**  
6                   **ABUSE OF PASSENGERS AND DRIVERS OF**  
7                   **TNC VEHICLES, TAXICABS, AND OTHER FOR-**  
8                   **HIRE VEHICLES.**

9       The Comptroller General of the United States shall  
10     conduct a study on the incidence of assault and abuse per-  
11     petrated on drivers by passengers of TNC vehicles, taxi-  
12     cabs, and other for-hire vehicles, and on such passengers  
13     by drivers of TNC vehicles, taxicabs, and other for-hire  
14     vehicles. The Comptroller General shall submit a report  
15     to Congress not later than one year after the date of en-  
16     actment of this Act. The report shall also examine—

17           (1) the nature and specifics of any background  
18       checks conducted on prospective drivers of TNC ve-  
19       hicles, taxicabs, and other for-hire vehicles, including  
20       any State and local laws which may require such  
21       background checks;

22           (2) incidences where individuals who are not  
23       TNC drivers, taxicab drivers, or other for-hire vehi-  
24       cle drivers try to pose as TNC drivers, taxicab driv-  
25       ers, or other for-hire vehicle drivers;

1           (3) incidences of passengers entering the wrong  
2           vehicle, whether or not the vehicle was a TNC vehi-  
3           cle, taxicab, and other for-hire vehicle; and

4           (4) efforts by transportation network compa-  
5           nies, taxicab companies, or for-hire vehicle compa-  
6           nies to implement additional safety measures and  
7           practices and of State and local governments requir-  
8           ing such measures, and the efficacy of those efforts,  
9           practices, and requirements.

10 **SEC. 8. DEFINITIONS.**

11       For purposes of this Act—

12           (1) the terms “non-visual” and “non-visually  
13           accessible”, with regards to the system required  
14           under sections 2(a)(1)(D) and 3(1)(B) mean digital  
15           content that—

16                   (A) meets the success criteria of the Web  
17                   Content Accessibility Guidelines (WCAG) 2.0,  
18                   Level AA, and any successor to or revision of  
19                   such guidelines that has been incorporated into  
20                   the Section 508 standards issued by the United  
21                   States Access Board, including, to the extent  
22                   applicable, the Web Accessibility Initiative - Ac-  
23                   cessible Rich Internet Applications (WAI-  
24                   ARIA); or

1 (B) allows a blind or visually impaired pas-  
2 senger to access the same information, and uti-  
3 lize the same system offered to other passengers  
4 as required under Sections 2(a)(1)(D) and  
5 3(1)(B) in a way that provides a comparable  
6 level of privacy, independence and substantially  
7 equivalent ease of use to the passenger;

8 (2) the term “passenger” means an individual  
9 who is matched with a TNC driver by using a TNC  
10 platform;

11 (3) the term “personal mobile device” means  
12 any mobile device that an individual uses to connect  
13 to a TNC platform;

14 (4) The term “Secretary” means the Secretary  
15 of Transportation;

16 (5) the term “TNC driver” means an individual  
17 who contracts with a transportation network com-  
18 pany and provides transportation services to pas-  
19 sengers;

20 (6) the term “TNC platform” means an online-  
21 enabled application or digital network made available  
22 by a transportation network company to connect rid-  
23 ers to TNC drivers for the purpose of providing pre-  
24 arranged transportation services;

1           (7) the term “TNC vehicle” means a vehicle  
2           owned, leased, or otherwise authorized for use by  
3           TNC driver that the TNC driver uses to provide pre-  
4           arranged transportation services, also known as a  
5           ride-hailing vehicle; and

6           (8) the term “transportation network com-  
7           pany”—

8                   (A) means a corporation, partnership, sole  
9                   proprietorship, or other entity, that makes  
10                  available an online-enabled application or digital  
11                  network to connect passengers to TNC drivers  
12                  in order for the driver to transport the pas-  
13                  senger using a vehicle owned, leased, or other-  
14                  wise authorized for use by the driver to a point  
15                  chosen by the passenger; and

16                  (B) does not include a shared-expense car-  
17                  pool or vanpool arrangement that is not in-  
18                  tended to generate profit for the driver; and

19           (9) the term “verifiable information” means  
20           data shared between a TNC platform, TNC driver,  
21           and passenger that includes a personal authentica-  
22           tion number confirmation system, a license plate  
23           confirmation system, or a successor technology sys-  
24           tem.

1 **SEC. 9. DETERMINATION OF BUDGETARY EFFECTS.**

2       The budgetary effects of this Act, for the purpose of  
3 complying with the Statutory Pay-As-You-Go Act of 2010,  
4 shall be determined by reference to the latest statement  
5 titled “Budgetary Effects of PAYGO Legislation” for this  
6 Act, submitted for printing in the Congressional Record  
7 by the Chairman of the House Budget Committee, pro-  
8 vided that such statement has been submitted prior to the  
9 vote on passage.

Passed the House of Representatives July 29, 2020.

Attest:

*Clerk.*



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2D SESSION

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To require ride-hailing companies to implement an enhanced digital system to verify passengers with their authorized ride-hailing vehicles and drivers.